Office of Transition Policy and Care Coordination

For

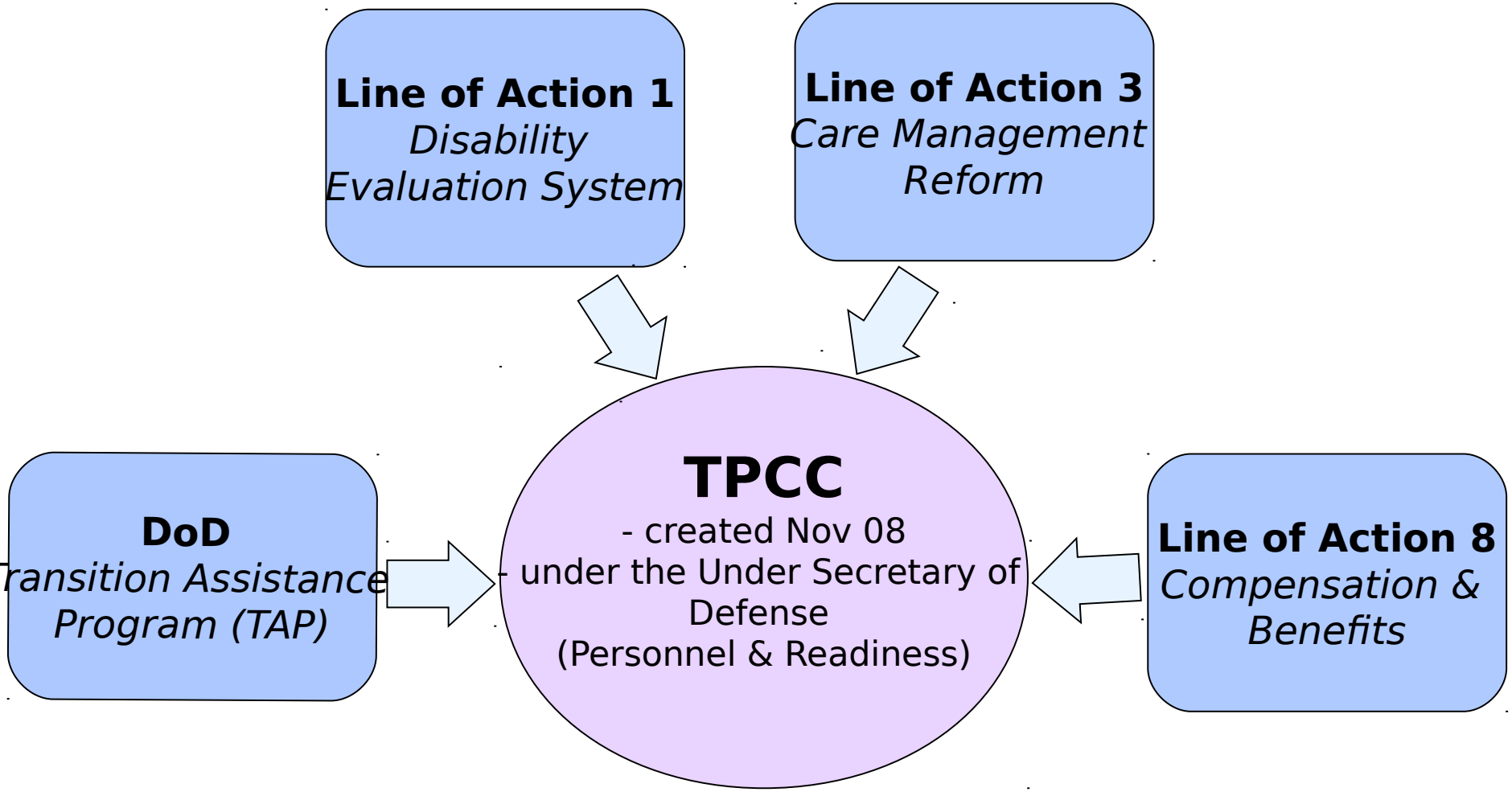
OSD MC&FP Regional Joint Services Family Assistance Workshop

May 27, 2009

Agenda

- Background
- Office of Transition Policy and Care Coordination (TPCC) Mission
- TPCC Organizational Structure
- Transition Policy Directorate
- Programs and Budget Directorate
- Care Coordination Directorate
- What's Next for the TPCC
- Questions

Background


Line of Action 1
Disability Evaluation System
Line of Action 3
Care Management Reform
DoD
Transition Assistance Program (TAP)
TPCC
- created Nov 08
- under the Under Secretary of Defense
(Personnel & Readiness)
Line of Action 8
Compensation & Benefits

TPCC Mission

The TPCC will ensure equitable, consistent, high-quality care coordination and transition support for members of the Armed Forces, including wounded warriors (WW) and their families through appropriate interagency collaboration, responsive policy and effective program oversight.

TPCC Structure

Transition Policy and Care Coordination

Mr. Noel Koch

Deputy Under Secretary of Defense

Transition Policy and Care Coordination

Transition Policy

(Bret Stevens)

DES, TAP, WII Compensation & Benefits

Programs and Budget

Peg Mencl

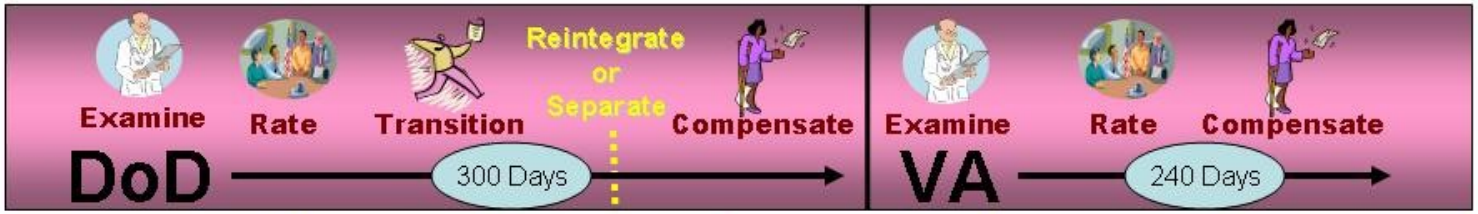
Care Coordination

Susan Roberts

Transition Policy (DES)

- Provides policy oversight on the Disability Evaluation System (DES)
- Provides interagency liaison with the VA on DES
- Administers the Disability Advisory Council (DAC)
- Works to create a seamless and transparent DES, administered jointly by Department of Defense (DoD) & Department of Veterans Affairs (VA) that is:
  - Less complex and non-adversarial
  - Faster, more consistent, more transparent evaluations & compensation
  - Single medical exam & single-source disability rating
  - Seamless transition to Veteran status
  - A continuum of care - advocacy & expectation management

DES Pilot Process



Treatment	MEB	PEB	VA Rating	Transition	Reintegrate
Service member is wounded, ill, or injured Physician assesses and treats Service member Up to 1 Year	Referral (10 days AC) (30 days RC) Claim Development (10 days AC) (30 days RC) One Physical Physical Exam (45 days) Evaluation Board (35 days)	Informal Board (15 days) Formal Board (30 days) Appeal (30 days) Admin and Record transit (15 days)	Single Rating Agency Proposed Rating (15 days) Rating Reconsideration (15 days)	Seamless Transition Finalize DES Disposition Process to Unit or for separation	Return to Duty OR Separate VA benefits letter one month following separation VA Appeals
Active Component	100 days	120 days		45 days	30 days 295
Reserve Component[1]	140 days	120 days		45 days 305	

1. Reserve Component member entitlement to VA disability compensation begins upon release from active duty or separation.

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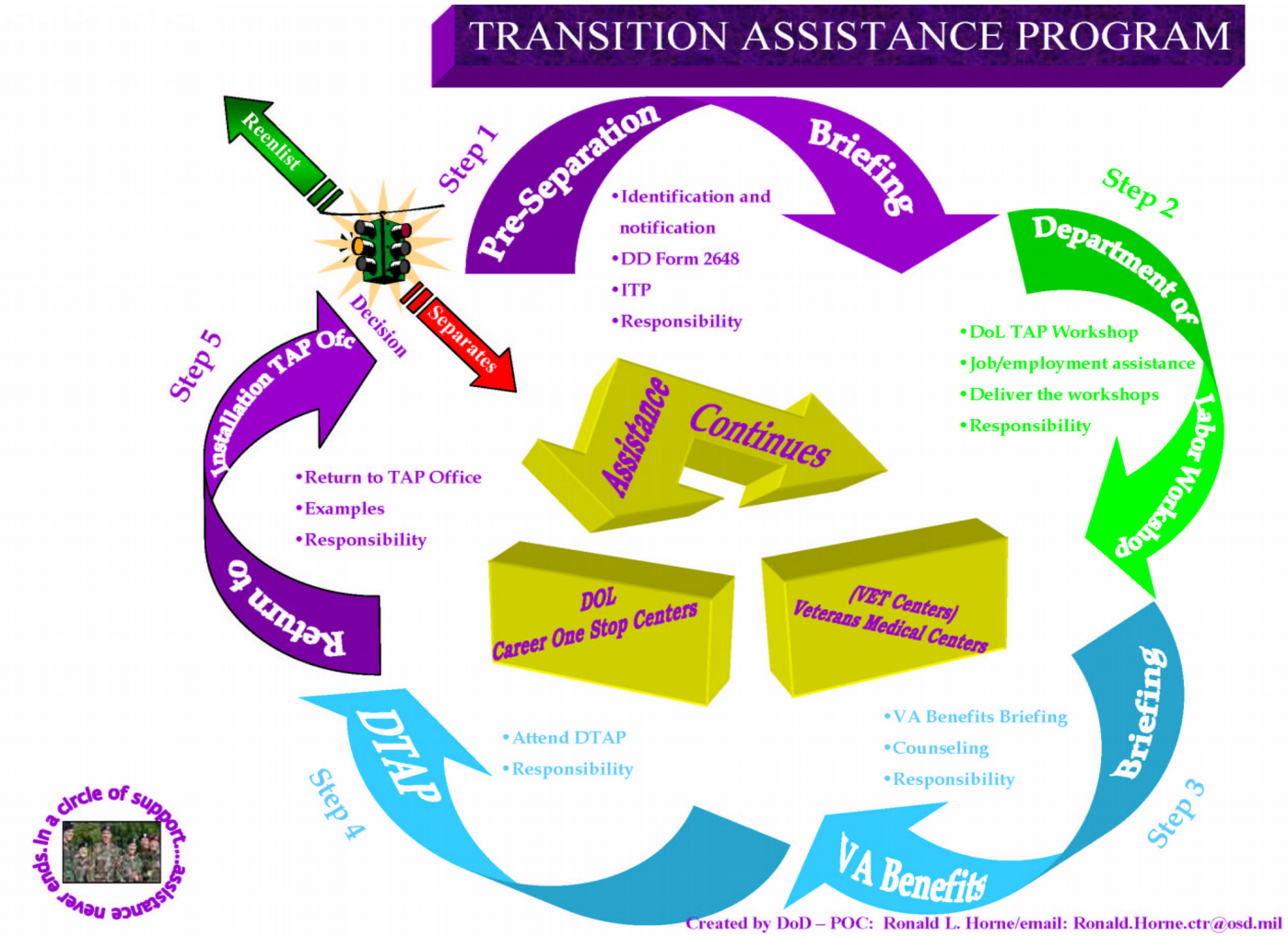
Transition Policy (TAP)

- Enhance and improve the existing DoD TAP for Active Duty Service Members, including wounded, ill and injured (WII), through collaboration with VA and Department of Labor (DoL) and other federal, state and private entities through the four components of TAP:
  - Pre-separation Counseling by Military Services – *mandatory attendance*
  - VA Benefits Briefings by VA – *voluntary attendance*
  - Disabled Transition Assistance Program (DTAP) Briefings by VA – *voluntary attendance*
  - DoL TAP Employment Workshops by DoL – *voluntary attendance*
- Develop a TAP for National Guard (NG) and Reserves to include WII
- Educate, inform and connect Service Members and their families to the right transition programs and resources throughout the Service member's military life cycle
  - Counseling on Montgomery GI Bill (MGIB)
  - Counseling on Licensing and Certification
  - Personal Financial Counseling
  - Information on Home Loan Guarantee
- Prepare Service Members and their families for a smooth transition to civilian life through the four components of TAP
  - 12 months prior to separation for separatees
  - 24 months prior to retirement for retirees

Transition Assistance Program (con't)

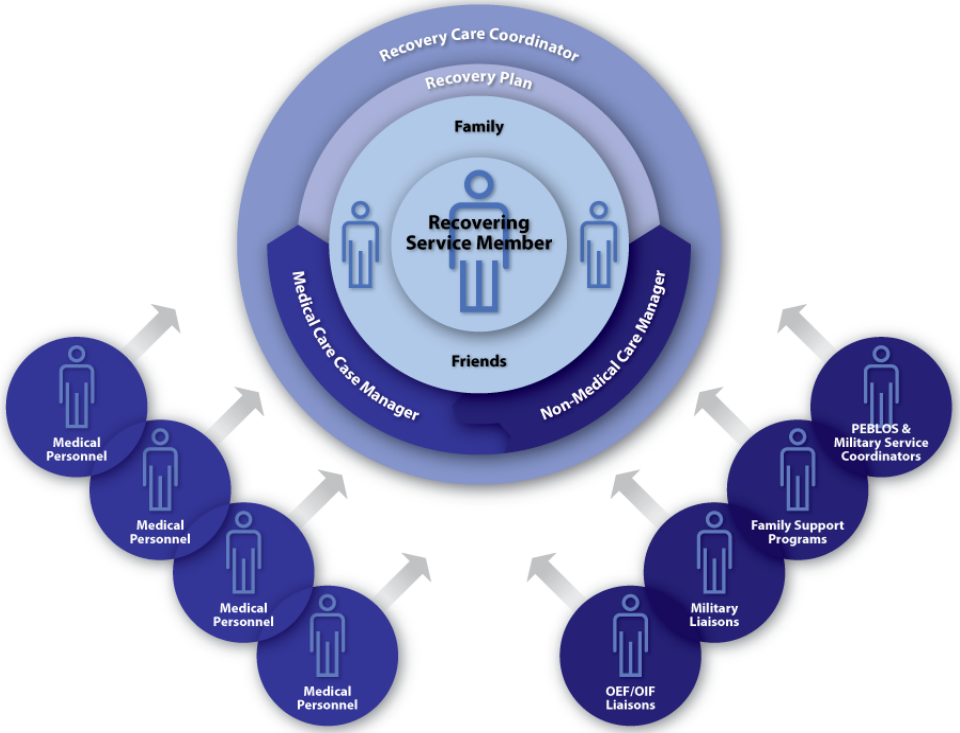


Programs and Budget Directorate

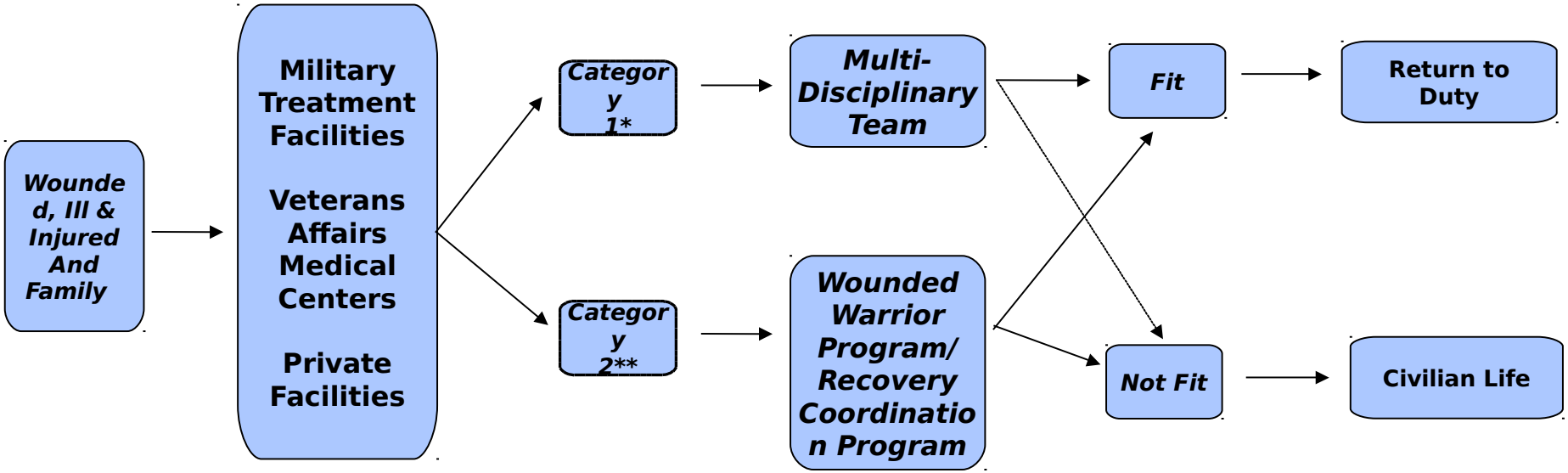
- Manages planning, programming, budgeting and execution, including:
  - Develops the resource systems and interfaces to support planning, programming, budgeting and execution of DoD's Wounded Warrior matters
  - Maintains responsibility for financial systems and reporting
  - Maintains control and accountability over financial resources
  - Provides programmatic costing and analyses
  - Oversees the investment of appropriated funds, managing risks, supervising the execution of funds, and executing strategies consistent with approved funding levels to support DoD's goals in support of Wounded Warriors
  - Translates Wounded Warrior legislation into resource requirements
  - Provides support to legislative requirements; QFR's, Testimony
  - Maintains stewardship of all TPCC contractual matters
  - Initiates and oversees management efficiencies and studies
  - Delivers WII POMs to DoD that integrate established performance measures

Care Coordination Directorate

- Simplifies care coordination process by providing uniform standards for WII Service Members to receive a Recovery Care Coordinator (RCC) and a Comprehensive Recovery Plan
- Provides policy, training, oversight, tools and communications support for the Recovery Coordination Program
- 31 RCCs in 13 locations within Military Departments' Wounded Warrior Programs
- Additional 100 Army AW2 Advocates trained as RCCs



Care, Management, Transition Process



Resources: National Resource Directory, Wounded Warrior Resource Center, Military OneSource, Compensation and Benefits Handbook, Family Handbook, My E-Benefits, TurboTAP

overy **Rehabilitation** **Reintegration**

* Category 1 patients have a mild injury or illness and are likely to return to duty in 180 days or less. They receive primarily local outpatient and short-term inpatient medical treatment and rehabilitation.

** Category 2 patients have a serious injury or illness and are unlikely to return to duty within 180 days. They may be medically separated from the military.

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Online Resources

www.NationalResourceDirectory.org

Web site for wounded, ill and injured Service Members, Veterans, their families and those who support them. It is an online tool for accessing more than 10,000 services and resources at the national and state level to support recovery, rehabilitation and reintegration into the community.

National Resource Directory
An Online Partnership for Wounded, Ill and Injured Service Members, Veterans, Their Families and Those Who Support Them
Wounded Warrior Resource Center: 1-800-342-9647
Welcome to the National Resource Directory
Benefits & Compensation
Education, Training & Employment
State & Local Resources
Family & Caregiver Support
Health
FAQs
Housing & Transportation
Services & Resources
Checklists

www.WoundedWarriorResourceCenter.com

Web site to provide information on military facilities, health care services, benefits, social networking and recreation and connect service members and their families to the Wounded Warrior Resource Call Center

Online Resources (con't)

www.TurboTAP.org

Web site for the Transition Assistance Program, proving valuable information regarding benefits and services to Service Members separating from the military, including education and healthcare benefits,
employment assistance, resume writing, personal finance assistance, and VA benefits.
Offers information for Service Members separating or retiring with a service-connected
disability. Addresses National Guard and Reserve transition assistance during and after
demobilization. Valuable information available for the wounded, ill and injured.

TURBOTAP.ORG
YOUR CONNECTION TO MONEY, BENEFITS, JOBS.
OFFICIAL DEPARTMENT OF DEFENSE WEBSITE
We're here to support you even after you've separated.
These transition resources are available to you through this portal. You can access them before, during, or after your military-to-civilian transition – whenever you need them!
» Launch Site Tour | Already registered? Login
Start here. Build your own Transition Plan.
Service
Select Branch of Service
Current Duty Status
Select Your Duty Status
Pay Grade
Select your rank
Separation/Retired Date
Year
Month
Date of Initial Entry to Military Service (DIEMS)
Day
First Name
MI
Last Name
Email
Why?
Create Your Password
Confirm Password
Proceed to Step 2
PRINTABLE TRANSITION GUIDES
Active Duty
Get tips and info on how to transition successfully. Download the Active Duty Preseparation Guide.
Download
Guard/Reserve
Get tips and info on how to transition successfully. Created especially for Guard/Reserve.
Download
MORE RESOURCES
Employment Hub
Browse job listings, build your resume, get job hunting tips
Compensation and Benefits
Get the handbook for seriously ill and injured members of the

What's Next for TPCC?

Transition Policy Directorate	❑ Complete initial expansion phase of DES Pilot by 31 May 2009 to 16 sites outside National Capital Region ❑ Report to DoD / VA leadership on DES Pilot results in August 2009 ❑ Consider fully implementing DES Pilot or another Revolutionary DES ❑ Update TAP policy and processes ❑ Conduct a TAP study ❑ Create a TAP to meet needs of NG & Reserves
Programs and Budget Directorate	❑ Finalize WII exhibits for the FY 2010 PresBud ❑ Allocate FY 2009 Supplemental funding when received ❑ Refine functionality and web-base the WII PPBE resource application ❑ Prepare for PBR-11
Care Coordination Directorate	✓ Conduct RCC Pulse Check ❑ Develop Recovery Coordination Program (RCP) DoD Instruction ❑ Conduct RCP evaluation and customer satisfaction survey ✓ Re-evaluate standard RCP tools through interagency working group

Points of Contact

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Questions?